

THE CO₂e REPORT PROVIDES BROAD-BASED TRANSPARENCY

YOUR CARBON FOOTPRINT FOR DOMESTIC SHIPPING WITH DEUTSCHE POST AND DHL



As the most climate-friendly mail and parcel service provider in the logistics sector, we continuously invest in our green infrastructure along the entire value chain. This means that as a customer, you benefit from our low carbon emissions. And with the new CO₂e Report, we are now offering all our business customers transparency concerning the carbon emissions generated in transporting their domestic shipments.

The report is provided on a monthly basis in the Post & DHL Business Customer Portal. On the basis of your report that you create under your own responsibility, you will be able to ascertain your company's carbon footprint and produce a company carbon report. The report also shows the extent to which emissions were reduced by GoGreen Plus through so-called insetting or compensated for by GoGreen through so-called offsetting when booking a sustainability service.

THE BENEFITS FOR YOU

- **Detailed product and customer view**
All products used for domestic shipments (DHL Paket, DHL Kleinpaket/Warenpost (merchandise mail), DHL Retoure (returns) and other services) are each covered individually in the report. Separate reports are also available for all customer levels (from corporate group/company view to collection point of view).
- **Great informative value with full carbon footprint account**
 - The report is generated by calculating CO₂e emissions – all greenhouse gases are taken into account (carbon dioxide, methane, nitrogen oxide and fluorinated gases each in CO₂ equivalents (CO₂e)).
 - When calculating CO₂e, the entire transport chain (end-to-end – from pick-up to delivery) is considered.
 - All logistics-relevant emissions covered by Scopes 1-3 (direct emissions from our own activities (Scope 1), from purchased energy (Scope 2) and from the production and transport of energy and fuels (Scope 3)) are included in the report.

- **Reliability through adherence to internationally recognized standards as well as external verification of methodologies and annual reports**

Transport-related emissions are calculated according to internationally recognized standards (Greenhouse Gas Protocol, Global Logistics Emissions Council (GLEC) as well as the EU/international standard EN 16258/ISO14083). The report is also verified by the independent, external auditing firm SGS Institut Fresenius GmbH.

- **Convenience**

- The emission data is available to you monthly in the Deutsche Post and DHL business customer portal.
- You save yourself time-consuming queries and your own calculations when you determine your Scope 3 emissions for the preparation of your reports, e.g., to comply with the requirements of investors or the CSRD Directive.

- **Managing and reducing your emissions**

The CO₂e Report gives you with a carbon footprint account. Booking our sustainable GoGreen and GoGreen Plus services enables you to actively manage and reduce your carbon emissions through offsetting and insetting respectively.

TWO TYPES OF THE CO₂E REPORT

- **Basic CO₂e Report: For customers with a DHL customer contract**

Presentation of the CO₂e values as an average calculated across all customers for a given product (e.g., DHL Paket, Retoure, ...) and for the services booked (e.g., bulky items and “other services” such as cash on delivery).

- **Customer-specific CO₂e Report: For customers who book a GoGreen service (GoGreen or GoGreen Plus)**

Presentation of the CO₂e values, calculated for the specific customer for all of the customer’s shipments, for the various products (e.g., DHL Paket, Retoure, ...) and the services booked (e.g., bulky items). Customer-specific CO₂e drivers largely include the distance in km, the size of the shipments, the pick-up process (e.g., distance between your location and sorting center), and the delivery process (e.g., urban or rural areas).

NEW from 2025: From the January report 2025, all our customers will receive the individual report and thus benefit from data that maps their individual shipments even more accurately.

EASY ACCESS TO THE NEW CO₂E REPORT

- Provided as a **monthly report** in the “Reporting” section of the Post & DHL Business Customer Portal: “Invoices & reports” > “Reports parcel & goods”
- **Easy selection** of the type of report required for the respective **customer level** (e.g., corporate group/company, customer number or billing number)
- **Data accuracy:** Monthly updates – published with usually a **two-month time lag**, e.g. the January report 2025 will be published in the second half of March 2025 *
- **Certified “Final Annual Report”:** Following verification by the independent, external auditing company **SGS Institut Fresenius GmbH** – ordinarily in **April** of the following year
- **Liability:** Deutsche Post AG and DHL Paket GmbH accept no liability for the use of the data provided; responsibility lies solely with you as a customer.**

* The reports from 2024 are still published in a slightly slower cycle - approx. 14 days later. Example: the December report 2024 will be published at the beginning of March 2025.

** For detailed liability regulations, please refer to the current service description for the “Report on CO₂e values”, which is part of your business customer contract.