



DHL PAKET

YOUR PRICES FOR SERVICE AND ADDITIONALE FEES

In completion to your parcel dispatch there are further services available to optimize your shipping requirements.

PRICES FOR SERVICES

Cash on delivery	Delivery on payment of the amount stated on the parcel (maximum € 3,500) in cash, in the name and for the account of the Sender	€ 7.49
Additional insurance ¹	Insurance beyond the existing insurance limit of 500 euro <ul style="list-style-type: none"> ■ Up to € 2.500 ■ Up to € 25.000 	€ 6.99 €19.99
Ident-check	Delivery of the goods exclusively to the intended recipient after successful identity check with the ID document presented. Optional check of a minimum age	€ 2.99
Named person only	The parcel is delivered exclusively to the recipient in person or an authorized person	€ 1.69
Visual check of age	Delivery to a person authorized to receive items pursuant to section 4 par. 2 and 3 of the GT&C Paket/Express National only after checking the minimum age (≥16 or ≥ 18) which in case of doubt has to be proved by means of an official photo document (e.g. identity card, passport or driving license)	€ 1.19
Delivery day	Specification of the delivery date in advance. Parcel must be posted at least 2 and no more than 6 business days before the desired delivery date. The requested day may only be a business day (Mon-Sat)	€ 0.99
No neighbor delivery	The Sender may exclude the alternative delivery to neighbors	€ 0.99
Signed for by Recipient	Delivery against signature of the recipient or a substitute recipient	€ 0.19
Retail outlet routing	This fee will be charged only if the mail item is stored at the retail outlet due to non-delivery (the recipient cannot be determined at the given address)	€ 1.99
Parcel recall	Upon commissioning: Return charge if return is successful:	€ 0.00 € 4.00
GOGREEN	CO ₂ e compensated shipping through investments in climate protection projects	€ 0.02
Individual collection order	Pick-up of individual parcels flexible from any address in Germany: Without label printing (DHL Paket, DHL Retoure, DHL Retoure Online) ² <ul style="list-style-type: none"> ■ Requested via Post & DHL Business Customer Portal Function Pickup ■ Requested via call center, fax, or email. With label printing (DHL Retoure with pick-up and label) ³ <ul style="list-style-type: none"> ■ Requested via Post & DHL Business Customer Portal Function Pickup ■ Requested via call center, fax, or email 	€ 1.49 € 3.99 € 1.99 € 4.49

ADDITIONAL FEES

Lorry Toll and CO₂ surcharge	Separately from the parcel price for the applicable products a surcharge will be charged due to state levies with direct relation to our transport service. This concerns the fee for the use of federal highways with heavy commercial vehicles in Germany (LKW Mautzuschlag) and the additional costs resulting from the federal government's CO ₂ pricing.	€ 0.19
Energy surcharge	Percentage surcharge additional to the parcel price according to current energy price development. For all information concerning amount, calculation, and effect of the surcharge:	see dhl.de/energysurcharge
Peak surcharge	Surcharge additional to the parcel price, valid in the months of November and December, to ensure necessary investments in DHL's infrastructure	€ 0.19
Creating routing codes	Coding fee, if routing code is not available, incorrect or illegible	€ 0.49
Return fee for non-deliverable parcels	This charge is payable for undeliverable DHL parcels, provided that the non-delivery is not attributable to DHL and in all cases where the item is returned in relation to the 'Retail outlet routing' or 'Parcel recall' service ordered by the sender (Section 4, par. 6, of the GT&C Paket/Express National)	€ 4.00
Lump-sum for ordering shipping materials	Overview of shipping material is available at 'Shipping Material' in the Post & DHL Business Customer Portal <ul style="list-style-type: none"> ■ Lump-sum for ordering shipping materials online using the Post & DHL Business Customer Portal ■ Lump-sum for ordering shipping materials using other methods per order 	no extra charge € 5.00
Expense allowance	For omitted or incorrect weight determination according to 3.3.5 GCC DHL Paket GK: <ul style="list-style-type: none"> ■ Supplemental collection fee per parcel (per each item) national/international: regularly ■ Lump sum (per each item) national/international in the case of deliberately (intentionally) false information, manipulation <u>Additionally valid from 01.04.2025:</u> For omitted or incorrect weight determination or labeling according to GCC DHL Paket GK for the products DHL Paket, DHL Paketmarke national and DHL Paket production-based billing: <ul style="list-style-type: none"> ■ Weight correction fee 10 - 20 (per each item) ■ Weight correction fee 20+ (per each item) The following also applies to DHL Paket: <ul style="list-style-type: none"> ■ Labeling fee 10-20 (per each item) ■ Labeling fee 20+ (per each item) 	€ 2.00 € 18.00 € 0.49 € 0.49 € 0.99 € 0.99

¹ VAT-free as per § 4 UstG.

² Stated in the billing plus base price for DHL Paket, DHL Retoure, DHL Retoure Online plus Lorry Toll, and CO₂-surcharge.

³ Stated in the billing plus base price for DHL Retoure with pick-up and label incl. Lorry Toll and CO₂-surcharge in the amount of € 6.40 without GoGreen / € 6.42 incl. GoGreen

Prices plus parcel fee and statutory VAT. The current version of the GT&C of DHL Parcel/Express Domestic shall apply.

DHL Paket is a DHL Paket GmbH product.