

# PARCELS WITH INCREASED WEIGHT: LABELING





The amended German Postal Act contains new legal requirements for **parcels with increased weight** that will impact parcel service providers and customers when it enters into force:

Customers will be required to provide correct information on parcel weights in their PAN data and **label** heavy DHL domestic and international parcels as such to ensure that we can continue to provide reliable quality and comply with all occupational safety regulations for our employees.

## LABELING AS OF JANUARY 1, 2025

**DHL Paket** shipments including DHL Paketmarke and DHL Paket production-based billing, and **DHL Paket International** including DHL Paketmarke International with increased weight must be marked as such on the label and in the manner indicated here:

There are two weight classes

- 10+ to 20 kg 
- over 20 kg 

In some cases, a parcel may be labeled with a free sticker from DHL:

- 10+ to 20 kg 
- over 20 kg 



## YOUR THREE-POINT CHECKLIST FOR SHIPPING CORRECTLY LABELED PARCELS:

1. Provide correct weight information in the PAN data
2. Provide correct information on the label
3. Post correctly labeled parcels with increased weight with DHL

## OTHER IMPORTANT INFORMATION

- The correct labeling will be integrated directly into DHL dispatch logistics systems ("**Ship**" (send) function in the **Post & DHL Business Customer Portal**) and the **API** starting in October 2024. Mandatory labeling starts January 1, 2025.
- **In-house programmers** (or EDI-CC users) can find all information and specifications in the Group API Developer Portal (developer.dhl.com) if they have registered and the download area is activated
- Parcels with **DHL Paketmarke**, **DHL Paketmarke International** or **DHL Paket production-based billing** should be labeled with stickers that can be ordered free of charge on the Post & DHL Business Customer Portal.

If you have additional questions, please contact your sales representative.

## DHL Paket labeling