

PARCELS WITH INCREASED WEIGHT: LABELING





The amended German Postal Act contains new legal requirements for **parcels with increased weight** that will impact parcel service providers and customers when it enters into force:

Customers will be required to provide correct information on parcel weights in their PAN data and **label** heavy DHL domestic and international parcels as such to ensure that we can continue to provide reliable quality and comply with all occupational safety regulations for our employees.

LABELING AS OF JANUARY 1, 2025

DHL Paket shipments including DHL Paketmarke and DHL Paket production-based billing, and **DHL Paket International** including DHL Paketmarke International with increased weight must be marked as such on the label and in the manner indicated here:

There are two weight classes

- 10+ to 20 kg 
- over 20 kg 

In some cases, a parcel may be labeled with a sticker from DHL:

- 10+ to 20 kg 
- over 20 kg 



YOUR THREE-POINT CHECKLIST FOR SHIPPING CORRECTLY LABELED PARCELS:

1. Provide correct weight information in the PAN data
2. Provide correct information on the label
3. Post correctly labeled parcels with increased weight with DHL

OTHER IMPORTANT INFORMATION

- The correct labeling is integrated directly into DHL dispatch logistics systems ("**Ship**" (send) function **in the Post & DHL Business Customer Portal**) and the **API** since October 2024. Mandatory labeling starts January 1, 2025.
- **In-house programmers** (or EDI-CC users) can find all information and specifications in the Group API Developer Portal (developer.dhl.com) if they have registered and the download area is activated
- Parcels with **DHL Paketmarke, DHL Paketmarke International** or **DHL Paket production-based billing** should be labeled with stickers that can be ordered on the Post & DHL Business Customer Portal.

If you have additional questions, please contact your sales representative.

DHL Paket labeling