



DHL PAKET INTERNATIONAL

PRICE LIST SERVICES

ADDITIONAL FEES

Lorry Toll and CO₂ surcharge	Separately from the parcel price for the applicable products a surcharge will be charged due to state levies with direct relation to our transport service. This concerns the fee for the use of federal highways with heavy commercial vehicles in Germany (LKW Mautzuschlag) and the additional costs resulting from the federal government's CO ₂ pricing.	€ 0.18 (From January 1st, 2025 € 0.19)
Peak surcharge	Surcharge additional to the parcel price, valid in the months of November and December, to ensure necessary investments to build additional capacity in DHL's infrastructure.	€ 0.19
International Transport Cost surcharge	Necessary surcharge due to recent pricing changes made by the airlines used by DHL Group.	please refer dhl.de/transportcostsurcharge
Brexit-Handling	Due per parcel to the United Kingdom, the Isle of Man, and the Channel Islands due to the withdrawal of the United Kingdom from the European Union and the trade relationship changes.	€ 3.95 (Canceled on January 1st, 2025)
Routing codes	Coding fee if routing code is not available, incorrect, or illegible.	€ 0.49
Expense allowance	For omitted or incorrect weight determination according to section 4 of this agreement: <ul style="list-style-type: none">• Supplemental collection fee per parcel (per each item): regularly € 2.00• Lump sum (per each item) in the case of deliberately (intentionally) false information, manipulation € 18.00	

OPTIONALE SERVICES

GOGREEN Europe¹	CO ₂ e compensated shipping through investments in climate protection projects	€ 0.12
GOGREEN Worldwide	CO ₂ e compensated shipping through investments in climate protection projects	€ 0.84
Cash on delivery	Delivery against collection of the amount indicated on the parcel (maximum COD amount is country-specific), in the name and for the account of the Sender. Fee: <ul style="list-style-type: none">• plus Forwarding fee² (if IBAN and BIC are not stated) € 5.00• plus Certified mail with delivery notification (payable by receiver) country-specific	
Bulky Goods	Parcels that deviate the maximum weight and/or the standard dimensions (country specific) and/or parcels that require special operational handling due to their physical proportions; details see at special features in the „ Destination information“.	€ 20.00 (From January 1st, 2025 € 21.00)
Additional insurance	Insurance against damage to goods (loss and damage) for particularly valuable goods beyond the existing insurance of € 500: <ul style="list-style-type: none">• Up to 2.500 € € 10.00³• Up to 25.000 € € 50.00³	
Sender's instructions	Return of the parcel in case of non-delivery or similar (country-specific): <ul style="list-style-type: none">• Carriage by road € 10.00• Carriage by air € 20.00	
Postal Delivered Duty Paid	The recipient receives the parcel in the destination country without separate payment of import duties: these (customs duties, import sales tax and fees) are paid in advance by Deutsche Post and subsequently settled with the Sender afterwards.	€ 4.00
Lump-sum for ordering shipping materials	An overview of shipping material is available at "Shipping Material" in the Post & DHL Business Customer Portal. Order channel: <ul style="list-style-type: none">• online using the Post & DHL Business Customer Portal no extra charge• using other methods per order € 5.00	

¹ EU (the European Union) and Switzerland, Norway, Lichtenstein, Iceland, Turkey, Bosnia-Herzegovina, Serbia, Macedonia, the Faroe Islands, Greenland, Montenegro, Albania.

² The fee will be deducted from the amount that is withdrawn. This amount should therefore be included in the COD amount.

³ VAT-free as per § 4 UStG.

Prices plus parcel fee and statutory VAT.

The General Terms and Conditions of Deutsche Post for the international parcel service shall apply in the version valid at the time.

DHL Paket International is a Deutsche Post AG Product.